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## **Assessor's Report of Certification**

### **To the Management of United eWay**

It is our pleasure to report United eWay's successful achievement of Cybertrust Certification for their Dallas, TX location. This certification reflects your organization's continued compliance with an extensive and continuous security assurance process, and validates the presence of risk reduction practices at the location mentioned above. This certification is valid one year after this Certification Date or during the remaining term of your agreement with Cybertrust in accordance with its terms and conditions, whichever occurs first. Your current agreement expires on April 7, 2008.

We have examined the security posture of United eWay's contracted environment within the context of Cybertrust's SiteSecure security management program. Evaluation procedures were conducted pursuant to Cybertrust's risk reduction methodology, which addresses threats across six categories of risk, including:

- Electronic threats and vulnerabilities
- Malicious code
- Privacy issues
- Human factors
- Physical environment, and
- Downtime issues.

As a Certified customer, United eWay has had its security controls, policies, and procedures examined, measured, and validated against a stringent set of Essential Practices as defined by Cybertrust. These Essential Practices are embodied in our unique life-cycle process that is comprised of four areas of risk assessment. Working with Cybertrust, United eWay 1) identified critical systems and assets; 2) assessed the risk of these systems, and focused appropriate resources to improve; 3) complied with the Essential Practices designed to protect United eWay's systems and networks, and 4) through our on-going monitoring process, will be assured of continued information security and risk reduction efforts as new threats are identified or encountered.

Evaluation procedures under Cybertrust's SiteSecure security management program included external perimeter scanning of your critical devices, verification of the security of your physical environment, including your physical defenses, and an assessment of your desktops. These assessments will be repeated throughout our engagement with United eWay, to ensure continued compliance with the Essential Practices.

In our opinion, United eWay has taken appropriate and acceptable measures to meet the requirements of Cybertrust's SiteSecure security management program, and is hereby permitted to display the Cybertrust Certified Seal. This label demonstrates that United eWay has made security a priority, and has employed renowned security processes and technologies in order to maintain a proactive and comprehensive information security program.

Sincerely,

Robert Vescio  
Director  
Security Management Programs